



# How to fix water leaking from the side of the capsules

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## INTRODUCTION

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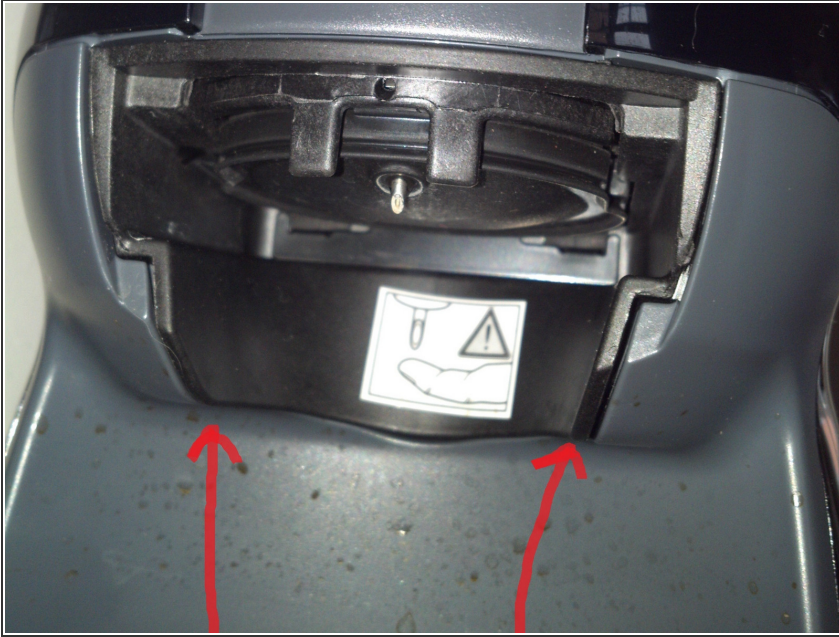
In this guide I will shortly show what could indicate why the Capsule Piercing Plate (Diffuser plate) is the culprit.



### TOOLS:

- [tx5 screwdriver or similar](#) (1)
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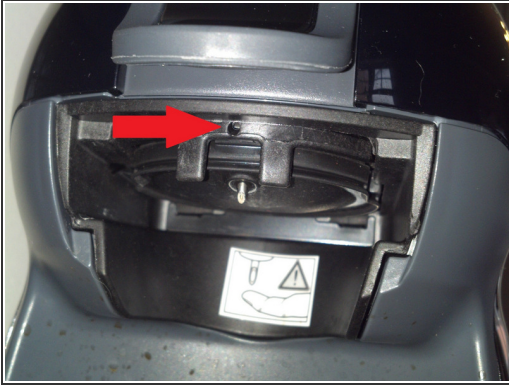
## Step 1 — Where does the water come from ?




- There is no reason to take the machine apart if the leak is not from the inside.
- If the water runs down the cup bay (starting from where the red arrows are) it indicate a plate failure.
- You will most likely also see a puddle of water at the base of your machine.[br]This comes from the water running backwards from the plate and into the machine.
- You should try to clean or replace the plate first, before opening the machine.



## Step 2 — Examine, clean or replace the Capsule Piercing Plate and enjoy



 Disconnect the device from the mains voltage. You will also appreciate to remove the water container.

- Remove the capsule holder.
- Close the lid (as if you were to make a brew)
- Insert the small screwdriver in at the point shown by the red arrow, and the plate should drop down. Due to lots of calcium deposits the plate may need a little help to come down.
- Insert the new or cleaned plate, latch backend first and click in place in the front.
- Once done, connect the device and make your self a brew and see if it is well-deserved. No Leaks - You've earned it. Leaks = You need that cup to ponder where the issue then is :-)

Once done, connect the device again and make your self a brew to see if it is well-deserved.

No Leaks - You've earned it.

Leaks = You need that cup to ponder where the issue then is :-)

Search for other guides in this forum. Search for "Dolce Gusto leaking water".

This document was last generated on 2017-06-19 10:53:07 AM.